Govt. Bilasa Girls P.G Autonomous College Bilaspur C.G

NATIONAL EDUCATION POLICY-2020



Syllabus for Four Years UG – BBA Programme

Session: 2023-24

BBA Four-Years UG Programme

The Bachelor of Business Administration (BBA) course is a 4-year undergraduate program that consists of 8 semesters. These semesters are divided into two wings: odd and even semesters. Students have the option to enter and exit the program at various points, allowing for flexibility in their academic journey. Upon successful completion of each year, students will receive a certificate that can greatly benefit their future career prospects.

The BBA program offers students a unique opportunity to develop managerial and entrepreneurial skills that are essential for success in the corporate world or in starting their own business ventures. Throughout the course, students will explore various functional areas of management, including manufacturing, marketing, finance, human resource management, sales, and strategic management. Additionally, the program focuses on the development of soft skills such as communication, attitude, leadership, and other essential skills that are crucial for professional success.

Overall, the BBA course provides students with a comprehensive education that prepares them for a successful career in the business world.

- I. To foster entrepreneurship by providing individuals with the necessary skills and knowledge to successfully launch and operate their own business ventures.
- II. To supply skilled and knowledgeable professionals to various industries, specializing in Marketing, Finance, Human Resources, Data Analytics, Retailing, and Logistics and Supply Chain Management.
- III. To cultivate ethical leaders who possess a diverse range of skills and expertise also enhance the capability of the students improve their decision-making skills
- IV. To enhance ethical and value-based leadership skills and prepare students for the evolving landscape of the workforce, with a focus on future career opportunities.
- V. To empower students to pursue professional courses such as MBA, Chartered Accountancy, and Company Secretary, it is essential to provide them with the necessary skills and knowledge.
- VI. To empower students to effectively apply their understanding of management theories and practices in order to address real-world business challenges.

Learning Outcomes of BBA Program

The learning outcomes of a Bachelor of Business Administration (BBA) program are designed to equip students with a solid foundation in business principles, critical thinking skills, and real-world problem-solving abilities. By the time student's graduate from a BBA program, they should have gained a comprehensive understanding of various aspects of business such as accounting, finance, marketing, management, and organizational behavior. Additionally, they will have enhanced their communication skills through presentations and teamwork activities, honed their analytical skills by analyzing case studies and solving complex problems, and developed their leadership abilities through

group projects and experiential learning opportunities. Ultimately, the goal of a BBA program is to prepare students for success in the business world by providing the knowledge and skills needed to thrive in a competitive environment.

Upon successful completion of Bachelor of Business Administration (BBA) program, students will earn an undergraduate degree along with the skills, knowledge, and practical application that demonstrate the following learning outcomes:

- Possess a comprehensive understanding of business management principles, contemporary
 practices in a worldwide business landscape, and cutting-edge technologies to enhance,
 maintain, and revolutionize business operations.
- Develop qualitative and quantitative skills to effectively consolidate, synthesize, and analyze business information.
- Utilize theoretical and technical knowledge to deliver socially and ethically responsible, evidence-based business solutions.
- Develop problem-solving, decision-making, and critical thinking skills in order to offer effective solutions for business challenges.
- Explore the essence of creativity and innovation, and transform these insights into actionable opportunities.
- Define, explain, and illustrate the fundamental principles of business ethics in order to prepare for responsible citizenship on both a local and global scale.
- Demonstrate the ability to work collaboratively as a team member and contribute to achieving team goals. Additionally, showcase responsible collaboration with others to effectively disseminate learning, project, or research outcomes to diverse audiences using advanced communication skills. Work productively within a team of experts in the field to achieve success.

		Part A: Introduction			
Progra	am: Certificate Course	Class: BBA Semester I Year: 2023 Session: 2	023-24		
1	Course Code	BBBAC-101			
2	Course Title	FINANCIAL ACCOUNTING(Paper-II)			
3	Course Type	DSC			
4	Pre-requisite (ifany)	Pass in Class XII			
5	Objectives	Objective : The course aims to help learners to acquire conceptual knowledge on financial accounting, to impart skills for recording various kinds of business transactions and to prepare financial statements			
6	Course Learning Outcomes (CLO)	After completion of the course, learners will be able to: 1.Apply the generally accepted accounting principles while recording transactions and preparing financial statements; 2. Prepare cash book and other accounts necessary while running a business. 3. Evaluate the importance of depreciation in financial statements; 4.Prepare financial statements of sole proprietors; 5.Understand accounting treatment for Admission and Retirement of Partner and Dissolution of partnership 6. Understanding of accounting for share capital and knowledge about			
7	Cradit Valua 04	debentures.			
7	Credit Value:04	Theory:04 Credit	D		
8	8 Total Marks: 100 Term end exam: 80, Internal Assessement: 20 Min Passing Marks: 40				
	Total	Part B: Content of the Course No. of Lecturer (in per week):06			
	1 Otal	Total Lectures:90			
Un	nit	Topics	No. of Lectures		
I	(00) = === 0		20		
	accounting informations of accounting: cash	an information system, the users of financial mation and their needs. Functions, advantages and counting. Branches of accounting. Bases of basis and accrual basis.			
	Accepted Account concern, cost, respectively. The consistency, pruding Accounting Stan (b) Accounting Transpournal Rules of	anting principles: Meaning and need; Generally nting Principles: entity, money measurement, going venue recognition, realization, accruals, periodicity, dence (conservatism), materiality and full disclosure. andard: Meaning, objectives, International dard only outlines, Accounting Standard in India. Process saction: Concept of Double Entry System, debit & Credit. Book of original records: Journal, all Entry, opening Entry. Ledger			
	Sub-Division of	Journal: Cashbook, Capital and revenue			

	expenditures and receipts. Trial Balance: Meaning, Objects, Methods of preparing trial balance.	
II	(a). The nature of Depreciation. Accounting concept of depreciation. Factors in the measurement of depreciation. Methods of computing depreciation: straight line method and diminishing balance method, Annuity method, Depreciation fund method; change in method of Depreciation and its impact of on measurement of business income. (b). Preparation of financial statements of Sole Proprietorship.	20
III	Partnership Accounts: Essentials and partnership Deed. Admission and Retirement of Partner. Dissolution of partnership	25
IV	Company Accounts, Meaning, definition, characteristics and types of company. Issue of shares; types and accounting. Debentures: meaning and types (theoretical description only).	25

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

Anthony, R. N., Hawkins, D., & Merchant, K. A. (2010). *Accounting: Text and Cases*. New York: McGraw-Hill Education India.

Shukla, M. C., Grewal, T. S., & Gupta, S. C. (2016). *Advanced Accounts*. Vol.-I. New Delhi: Sultan Chand Publishing.

Maheshwari, S. N., Maheshwari, S. K., & Maheshwari, S. K. (2018). *Financial Accounting*. New Delhi: Vikas Publishing House Pvt. Ltd.

Tulsian, P. C. (2002). Financial Accounting. Chennai: Pearson Education.

Shukla, Dr. S. M. Financial Accounting, (Both Hindi & English). Agra: Sahitya Bhavan, Agra.(Both Hindi & English)

Gupta and Sanse, Financial Accounting. Jaipur: Ramesh Book Depot.

Singh, S.K., Financial Accounting, (Both Hindi & English). Agra: SBPD Publications

Karim, Khanuj & Mehta, Financial Accounting. Agra: (Both Hindi & English). SBPDPublishing House Agra.

Shukla, S.M. Corporate Accounting (Both Hindi & English). Agra: Sahitya Bhavan,

Karim, Khanuja and Mehta, Corporting Accounting, (Both Hindi & English). Agra: SBPD Publishing House

Online resources (Try to include similar course available on SWAYAM/NPTEL/CEC etc.)

	Part A: Introduction				
Pro	Program: Certificate		Class: BBA. Semester II Year: 2023		Session:2023-24
Co	Course				
1			BBBAC-102		
2			(I)		
3	Course		DSC		
4	Pre-requ	uisite	Pass in Class XII		
	(ifany)				
5	Objectiv	ves	The course aims to acquaint the learners with of economics with theory in decisions making of	_	_
			managerial function		• •
6		Learning	After the completion of the course, the learner	rs will b	be able to:
	Outcom	es (CLO)	1.Understand the application of Economic Prindecision making.	nciples	in Management
			2.Understand, assess and forecast Demand		
			3. Analyze the relationship between inputs use	d in pro	oduction and the
			resulting outputs and costs;	a m pr	saaction and the
			4. Apply the concepts of production and cost f	or optir	nization of
			production.		
			5. Analyze and interpret market mechanism an	d beha	vior of firms and
			response of firms to different market situations	s; 5.wil	l design
			6. Competitive strategies like pricing, product differentiation etc. and		
			marketing according to the market structure.		
7	Credit \	Value:04	Theory:04 Credit		
8	Total M	larks:100	Term end exam:80,Internal Assessement:20	Min P	Passing Marks :40
			Part B: Content of the Course		
		To	otal No. of Lecturer in per week:06 Total Lectures: 90		
	Unit		Topics		No. ofLectures
	I	Introducti	*		25
		Definition	of managerial economics, objectives, nature, sco	ope	
			nagerial economics, application of economic the	_	
		in decision	-making, Basic economic tools in managerial		
		economics			
		Demand, S	Supply and Market equilibrium:		
			demand, market demand, individual supply, ma	arket	
		110	arket equilibrium;		
			of demand and supply :		
			city of demand, income elasticity of demand, cr	oss	
	-		city of demand, elasticity of supply;		
			consumer behavior:		
			ility theory, ordinal utility theory (indifference	tion	
			lget line, consumer choice, price effect, substitu ome effect for normal, inferior and giffens goods		
			reference theory	5),	
	II		nd optimal production choice : optimizing behavior	vior in	25
	11	1 TOUUCCI a	na opiniai production enoice. opiniizing bena	AIOI III	23

	short run, geometry of product curves, law of diminishing margin productivity, three stages of production, optimizing behavior in long run (isoquants, isocost line, optimal combination of resources). Costs and scale: Traditional theory of cost (short run and long run, geometry of costcurves, envelope curves), modern theory of cost (short run and long run), economies of scale, economies of scope.	
III	Theory of firm and market organization: perfect competition: basic features, short run equilibrium of firm/industry, long run equilibrium of firm/industry, effect ofchanges in demand, cost and imposition of taxes, monopoly: basic features, short runequilibrium, long run equilibrium, effect of changes in demand, cost and imposition of taxes, comparison with perfect competition, welfare cost of monopoly, price discrimination, multi-plant monopoly, monopolistic competition: basic features, demandand cost, short run equilibrium, long run equilibrium, oligopoly.	20
IV	Factor market: demand for a factor by a firm under marginal productivity theory, (perfect competition in the product market, monopoly in the product market), market demand for a factor, supply of labour, market supply of labour, factor market equilibrium. Rent Concept, Recording and modern Theories of Rent Quasi rent. Interest- concept and theories of Interest; Profit-Nature; Concepts and theories of Profit.	20
Keywords:		

Text Books, Reference Books, Other Resources

Mehta, P.L.; Managerial Economics, Sultan Chand and Sons, New Delhi.

Varshney & Maheshwari; Managerial Economics, Sultan Chand and Sons, New Delhi.

Dwivedi D.N., Managerial Economics, Vikas Publishing House, New Delhi.

Adhikary M, Business Economics, Excel Books, New Delhi.

Dean, Joel; Managerial Economics, Prentice Hall, Delhi.

Chopra O.P.; Managerial Economics, Tata Mc Graw Hill, Delhi.

Peterson, h.Craig and W.Cris Lewis; Managerial Economics, Prentice Hall, Delhi

Sinha, V.C.; Managerial Economics; SBPD. Publishing House, Agra.

Online resources (Try to include similar course available on SWAYAM/NPTEL/CEC etc.)

	Part A: Introduction			
Program: Certificate		Class: BBA. Semester I	Year: 2023	Session:2023-24
Course				
1	Course Code	BBBAC-	103	
2	Course Title	Business Environn	nent(Paper-IV)	
3	Course Type	DSC		
4	Pre-requisite (ifany)	Pass in Clas	ss XII	
5	Objectives	business at the national and i	This paper aims at acquainting the students with the emerging issues in business at the national and international level in the light of the policies of liberalization and globalization	
6	policies of liberalization and globalization.		onment and business in Practice. c problems and factors ss environment and its ifferent roles for the g of business d develop conceptual	
7	Credit Value:04	Theory: 04Credit		
8	Total Marks;100	Term end exam:80,Internal A	Assessement:20	Min Passing Marks :40

	Part B: Content of the Course		
	Total No. of Lecturer in per week:06		
	Total Lectures:90		
Unit	Topics	No. of Lectures	
I	Business Environment: Concept, Components and Importance,	20	
	Factors Affecting Business Environment, Economic System		
	Economic Trend (Overview): Income, Saving & Investment,		
	Trade & Balance of Payment.		
II	Economic Problem of Growth: Inflation ,Parallel Economy	25	
	Industrial Sickness.		
	Economic Factors of Growth: Foreign Direct Investment (FDI),		
	Foreign Portfolio Investment (FPI), Micro, Small and Medium		
	Enterprises (MAMEs).		
III	Economic Planning in India: Need, Objective, Strategy, Review	25	
	of Previous Plan, NITI AAYOG.		
	Role of Government: Monetary & Fiscal Policy, Industrial		
	Policy, Industrial Licensing, Privatization, Liberalization,		
	Globalization, Demonetization, Disinvestment, Foreign Exchange		

	Management Act 2000.	
IV	International Environment: Trends in World Trade & The	20
	Problems of Developing Countries, Foreign Trade & Economic	
	Growth, Export-Import Policy	
	International Economic Groups: GATT, WTO, UNCTAD,	
	World Bank, IMF, TRIPS, TRIMS	
	Regional Trade Agreements: European Union (EU), ASEAN,	
	SAARC, NAFTA	
Keywords		1

	Part C - Learning Resource
	Text Books, Reference Books, Other Resources
Suggested Pandings	

Suggested Readings:

- 1. Cherunilam, Francis. Business Environment. Mumbai: Himalaya Publishing House
- 2. K. Aswathapa, Essential of Business Environment, Himalaya Publishing House
- 3. Sundaram & Black; The International Business Environment; Prentice Hall, New Delhi.
- 4. Misra S.K. and Puri V.K.; Indian Economy; Himalaya Publishing House, New Delhi.
- 5.Pailwar, Keshav Veena. Business Environment. New Delhi: PHI, Publication
- 6.Sinha V.C.and Sinha Pushpa. Business Environment(Hindi and English). Agra: SBPD Publishing House
- 7. Rishiswar, Vinay. Vyavsayik Paryavaran. Agra SBPD Publications.
- 8. Dayal, Gupta, Soni. Business Environment. Jaipur: RBD Publication.
- 9.Swami, Gupta, Vaishnaw. Economic and Business Environment. Jaipur: RBD Publication.
- Online resources (Try to include similar course available on SWAYAM/NPTEL/CEC etc.

	Part A: Introduction			
Program: Certificate		Class: BBA.Semester II	Year: 2023	Session:2023-24
Cour	:se			
1	Course Code	BBBA	C-201	
2	Course Title	Business Mathem	natics(PAP	ER-II)
3	Course Type	DS	SC	
4	Pre-requisite	Pass in C	Class XII	
	(ifany)			
5	Objectives	The course has been designed to pro		• •
		background of mathematical method		•
		themselves in business analysis and		
6	Course Learning	At the end of this course, the student	ts will be a	lble to
	Outcomes (CLO)	1.Understand the students to have such minimum knowledge of		
		Mathematics as is applicable to business and economic		
		2.Explain the concepts and use equations, formulae, and mathematical		
		expressions and relationships in a variety of context		
		3. Students would calculate ratio, pro		
		4 Students would be able to calculate	e and evalu	uate the profit or loss
		arising out of business transactions.		
		5 Students would recall and relate th	ne concepts	s of interest, rate of
		interest, annuity and installments.		
7	Credit Value:04	Theory:04Credit	T.	
8	Total Marks:	Term end exam:80,Internal Assesser	ment:20	Min Passing Marks:40%
	100			

	Part B: Content of the Course	
	Total No. of Lecturer in per week:06	
	Total Lectures:90	
Unit	Topics	No. of Lectures
I	Simultaneous Equations– Meaning, Characteristics,	20
	Methods of Solving Equations in Two Variables—	
	Graphical, Substitution, Elimination and Cross	
	Multiplication.	
	Theory of Indices	
	Logarithms and Antilogarithms.	
II	Matrices and Determinants: Definition of matrix; Types of	20
	matrices; Algebra of matrices; Properties of determinants;	
	Calculation of values of determinants up to third order.	
III	Commercial Mathematics:	25
	Average, Ratio and Proportions, percentages Commission,	
	Discount, Profit and Loss	
IV	Mathematics of Finance	25
	Simple interest and Compound Interest, different types of	
	interest rates- nominal, effective and their inter-	
	relationships in different compounding situations.	

Compounding and discounting of a sum using different types of rates. Applications relating to Depreciation of assets and Equation of value.

Annuities: Types of annuities; Present value and amount of an annuity, including the case of continuous

compounding; Valuation of simple loans and debentures;

Problems relating to sinking funds

Keywords:

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

Text Books:

Anthony, M. and Biggs, N. Mathematics for Economics and Finance. Cambridge University Press.

Ayres, Frank Jr. Theory and Problems of Mathematics of Finance. Schaum's Outlines Series. McGraw Hill Publishing Co.

Kapoor, V.K. Business Mathematics, Theory & Applications. Sultan Chand & Sons • Sharma, S.K. &Kau,, Gurmeet. Business Mathematics. Sultan Chand •

Thukral, J.K. Business Mathematics. New Delhi:Mayur Publications.

Shukla, S.M. Business Mathematics (Hindi & English). Agra: Sahitya Bhawan Publications.

Agrawal, Mahesh R. and Jain N.C. Business Mathematics(Hindi).Raipur:Ram Prasad and Sons. Karim,A. and Agrawal Rajesh. Business Mathematics(Hindi & English).Agra:SBPD Publishing

Gupta Alok. Business Mathematics(Hindi & English). Agra: SBPD Publications.

Online resources (Try to include similar course available on SWAYAM/NPTEL/CEC etc.)

	Part A: Introduction			
Program: Certificate		Class: BBA.Semester II	Year: 2023	Session:2023-24
Cours	se			
1	Course Code	BBBAC-202		
2	Course Title	Management Principles	s (PAPER-III)	
3	Course Type	DSC		
4	Pre-requisite (ifany)	Pass in Class XII		
5	Objectives	To help the Student to acquire the basic knowledge in concept theory and functions of management.		
6	Course Learning Outcomes (CLO)	and functions of management. After completion of the course, learners will be able to: 1. Have clear understanding of management concepts and managerial functions. 2. Understand the planning and decision process in the organization. 3. Understand the concept of organization. 4. Interpret the relevance of delegation and decentralization of authority in an organisation; 5. Demonstrate the ability to directing and coordinating effectively. 6. Analysis isolate issues and formulate best control method		
7	Credit Value: 04	Theory: 04 Credit		
8	Total Marks: 100	Term end exam:80,Internal As	sessement:20	Min Passing Marks:40%

	Part B: Content of the Course	
	Total No. of Lecturer in per week:06	
	Total Lectures:90	
Unit	Topics	No. of Lectures
I	Principles and Functions of Management	25
	Management: Concept and Process, Nature, Scope, Significance and	
	Role of management. Development of management thought:	
	Scientific management, Fayol's general theory of management,	
	Neoclassical, Systems and Contingency approach. Functions of	
	management, Managerial skills, Levels of management. Management	
	by objectives.	
II	Planning and Decision Making	20
	Planning: Meaning, Characteristics, Significance and Limitations of	
	Planning, Types of Plans, Process of Planning, Steps in planning.	
	Strategies and Policies.	
	Decision Making: Definition, Characteristics, Elements, Steps,	
	Principles, Importance, Types of Decisions, Rational Decision	
	making, Quantitative techniques of Decision Making.	
III	Organisation: Meaning, Nature, Process of Organisation. Principles	25
	of Organisation, Importance of Organisation.	
	OrganisationalStructure, formal and Informal organization, line	
	organisation, line and staff organisation, line and staff conflicts,	
	Centralization&Decentralization.	

	Delegation of Authority: Meaning and sources of authority. Meaning	
	Characteristics, Bases, Process, Importance, Principles and	
	Hindrances of Delegation. Effective Delegation.	
	Direction: Meaning, Nature, Techniques, Importance and Principles.	
IV	Co-ordination: Definition, Types, Need, Process, Techniques,	20
	Principles, Achieving effective Co-ordination, Problems of Co-	
	ordination.	
	Controlling and Budgeting: Meaning and Nature of Control,	
	Objectives and Need of Control, Significance and Limitation of	
	Control, Types and Principles of Control, Process of control,	
	Effective Control, Budgetary control, Networks techniques – PERT	
	& CPM a overview.	

Text Books, Reference Books, Other Resources

Suggested Readings:

Drucker Peter F: Management Challenges for the 21st Century; Butterworth Heinemann, Oxford.

Weihrich and Koontz; Essentials of Management; Tata Mc Graw Hill, New Delhi.

Hampton, David R.; Modern Management; Mc Graw Hill, New york.

Terry and Franklin; Principles of Management; AITBS, New Delhi.

Stoner and Freeman; Management PHI, New Delhi

R.D Agrawal; Organisation and Management, TMH, New Delhi

Weihrich and koontz et al; Essentials of managements. New Delhi: Tata McGraw Hill

Singh, B. P., & Singh, A. K. (2002). Essentials of Management. New Delhi: Excel Books.

Gupta, R.C. (2021). Principles of Business Management (Hindi). Agra: Sahitya Bhavan Publications.

Agrawal, R.C.Principles of Business Management(Hindi) Agra: SBPD Publishing House.

Sudha, G.S. Management Concepts and OrganisationalBehaviour(Hindi & English), Jaipur. RBD Publication.

Part A: Introduction						
Prog	ram: Certificate	Class: BBA. Semester II Ye	ear: 2023	Session:2023-24		
Cou	rse					
1	Course Code	BBBAC-203				
2	Course Title	Computer Fundamentals(PA)	APER-IV)			
3	Course Type	DSC				
4	Pre-requisite (if any)	Pass in Class XII				
5	Objectives	The objective of this paper is to provide an understanding of computers, computer operating system & application of relevant software in management decision making.				
6	Course Learning Outcomes (CLO)					
7	Credit Value:04	E-payment. Theory: 03 Credit Practical: 01Credi	lit			
8	Total Marks:100	Term end exam:60,Internal assessem Practical Exam:25		Min PassingMarks: Theory:30,Practical:10		

	Part B: Content of the Course				
Tota	Total No. of Lecturer (in per week):04 Practical: 02 period per week				
	Total Lectures: 60				
Unit	Topics	No. of Lectures			
I	Introduction to Computers	15			
	Computer System Characteristics and Capabilities: Speed,				
	Accuracy, Reliability, Memory Capability, Repeatability,				
	Computer Hardware and Software; Block Diagram of a				
	computer, Different types of S/W. Type of Computer: Analog,				
	Digital, Hybrid, General and purpose Computers, Computer				
	generation: Characteristics of Computer generations, Computer				
	System – Micro, Minis & main frames, various types of				
	computer peripherals and memory devices.				
	Computer Organization:				
	CPU organization, ALU Control unit. Input Device:				
	Categorizing input H/W, Keyboard, Direct Entry-Card Readers,				
	Scanning Device: O.M.R Character Readers, MICR. Pointing				

	Device: Mouse, Light Pen. Output Device: Impact Printer, Non-	
	Impact Printer, Plotters.Memory of Computer: Main Memory,	
	Secondary memory, cache Memory; Real and virtual Memory;	
	Memory management Unit (MMU).	
II	E-commerce Framework	15
	Definition of E-Commerce, Origin of E-Commerce, E-	
	Commerce Opportunities for Businesses, Advantages of E-	
	commerce, Disadvantages of E-Commerce, Security Issues in E-	
	Commerce Security risks of E- Commerce, exposure of	
	resources, type of threats, sources of threats, security tools &	
	risk – management approach.	
III	Mobile Commerce	15
	Overview of M-Commerce - Wireless Application Protocol	
	(WAP), Generations of Mobile Wireless Technology,	
	Components of Mobile Commerce, Networking Standards for	
	Mobiles.	
IV	Network Infrastructure and E-payment	15
	Common Gateway Interface, Multimedia Objects, Network	
	Access Equipment, Network Cables, Broadband	
	Telecommunication.	
	Electronic Payment System-Introduction to E-payment, Digital	
	Token based E-payment, Smart Cards, Credit card System	
	Threat on E-payment.	
Practical	Based on the syllabus of all the four units	30
&		
Viva-voce		
Keywords:		

Text Books, Reference Books, Other Resources

Suggested Readings:

Behera, Soumya Ranjan.(2019)Computer Application., B K Publication Pvt.Ltd. Jain, Hem Chand and Tiwari, H.N.(2021) Computer Application in Business. Taxmann's Parameswaran, R.,(2010). Computer Application in Business. S Chand & Company. Talukder, A.K., Ahmed Hasan, Yavagal, R Roopa.,(2017)Mobile Computing. McGraw Hill Education.

Arora Ashok(2015), Computer Fundamentals and Applications. Vikas Publishing House. Mishra, B K, Swami A.C., Soni, S., Elementry Computer Application(Hindi). Jaipur: RBD Publishers. E. Balagurusamy, Fundamentals of Computers, McgrawHill Education. Sinha Priti and Sinha P.K., ComputerFundamental: Concepts, System and Applications, BPB Publications, New Delhi

Sinha Priti and Sinha P.K., Computer Fundamentals (HINDI), BPB Publications, New Delhi Goel, Anita., Computer Fundamentals, Pearson

Rajaraman, V and Adabala, Neeharika., Fundamentals of Computers, PHI Learning Online resources (Try to include similar course available on SWAYAM/NPTEL/CEC etc.)

			Part A: Introduction				
Progra	am: Dipl	oma Course	Class: BBA.Semester III Year: 2023	Session:2023-2024			
1		e Code	BBBAC-301				
2		se Title	BUSINESS STATISTICS (Paper II)				
3		е Туре	DSC				
4		Pre-requisite Pass in Certificate Course in Commerce (ifany)					
5	Objec	tives	The course aims to familiarize the learners with used to summarize and analyze quantitative inf decision making				
6	Course Learning Outcomes (CLO) 1. Acquire proficiency in using different mathematical tools (matrices, calculus and mathematics of finance) in solving real life business and economic problems; 2. Develop an understanding of the various averages and measures of dispersion to describe statistical data; 3. Explain the relationship between two variables through correlation a regression; 4. Explain the construction and application of index numbers to real life situations; 5. Analyze the trends and tendencies over a period of time through time.						
7	Cmadia	t Value: 04	series analysis.				
8		Marks:100	Max. Marks: 100	Min Dossina Marka 140			
0	Total	warks.100	Part B: Content of the Course	Min Passing Marks :40			
		Tot	al No. of Lecturer in per week:06				
		100	Total Lectures:90				
IJ	nit		Topics	No. ofLectures			
	I	Statistics:Mea	ning,definitions,characteristics,scope,importance				
	,limitations,Co Construction of Univariate A Arithmetic me and applicatio		illection of primary and secondary data, frequency distribution and statistical series nalysis: Measures of Central Tendencyan Geometric mean, Harmonic mean Properties ns. Median and other Partition values (quartiles, tiles), Mode.				
II Measures of D deviation, Mea coefficients; P Skewness and and Measurem III Bi-variate An analysis: Mea and Spearman (b) Simple an equations and		Measures of D deviation, Mea coefficients; P Skewness and	ispersion: absolute and relative- Range, Quartile in deviation, Standard deviation and their roperties of Standard deviation/Variance. I its co-efficient: Meaning, characteristics, uses ent (Karl Pearson and Bowley's measures).	20			
		analysis: Mear and Spearman (b) Simple and equations and	alysis (a) Simple and Linear Correlation ning, Measurement (Karl Pearson's coefficient's Rank correlation) and Properties. I Linear Regression Analysis: Regression estimation; properties of Regression coefficients; etween correlation and regression.	25			

IV	Index Number; Meaning and uses; Construction of index	25
	numbers: Aggregative and average of relatives – simple and	
	weighted; Tests of adequacy of index numbers; Computation	
	and uses of Consumer Price Index (CPI).	
	Time Series Components ; additive and multiplicative models;	
	Trend analysis - moving averages and method of least squares	
	(linear trend).	

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

- 1. Anderson, D.R (2014). Statistics for learners of Economics and Business. Boston: Cengage Lear.
- 2. Gupta, S.P., & Gupta, A. Business Statistics: Statistical Methods. New Delhi: S. Chand Publishing.
- 3. Hazarika, P. (2017). A Textbook of Business Statistics. New Delhi: S. Chand Publishing.
- 4.Levin, R., Rubin, D. S., Rastogi, S., & Siddqui, M. H. (2011). *Statistics for Management*. London: Pearson Education.
- 5. Siegel, A. F. (2011). *Practical Business Statistics*. Cambridge: Academic Press.
- 6. Thukral, J. K. (2016). Business Statistics, New Delhi: Taxmann Publication.
- 7. Vohra, N. D. (2017). Business Statistics, New Delhi: McGraw-Hill Education India.
- 8. Sharma S K and Dandekar V.M; Business Statistics, Agra; SBPD Publishers & Distribution.
- 9. Shukla, S.M. and Sahai; Business statistics (Hindi& English), Agra: Sahitya Bhawan, Publication
- 10.Gupta,B.N; Business statistics (Hindi& English),Agra: SBPD Publication
- 11.Sinha V.C. and Gupta Alok.; Business statistics (Hindi& English), Agra: SBPD Publication.

Note: Latest edition of text books may be used

			Part A: Introduction			
Progra	am: Dip	oloma Course	Class: BBA. Semester IV	Year: 2023	Sess	ion:2023-24
1	Cours	se Code	BBBAC-302			
2	Cour	se Title	BUSINESS LAW (PAPER –III)			
3		se Type	DSC			
4	Pre-re (ifany	equisite /)	Pass in Certificate Cours	se		
5		ctives	The course aims to give the learners a broad understanding about important aspects of legal environment of business; to make them study how various special contracts are brought into force; and to impart knowledge about legal agreement so that they get acquainted with the process of establishing legal relationships and to have knowledge of various measures protecting the interest of the consumers.			
6		se Learning omes (CLO)	After the completion of the course, the learners will be able to: 1. Understand basic aspects of contracts for making the agreements, contracts and subsequently enter valid business propositions. 2. Be able to recognize and differentiate the special contracts and identify their appropriate usage at varied business scenarios 3 Equip the students about the legitimate rights and obligations under The Sale of Goods Act 4. Describe the significant provisions of the Competition Act to prevent practices having adverse effect on competition and provisions			
			of the Consumer Protection Act to protect the interest of the consumers. 5. Enable with skills to initiate entrepreneurial ventures as LLP 6. Explain the law governing regulation and management of foreign exchange under FEMA.			
7		it Value: 04	Theory: 04 Credit			
8	Total	Marks:100	Term end exam:80,Internal Asses		Min P	assing Marks: 40
			Total No. of Lecturer per wee Total Lectures:90			
Ur	nit		Topics			No. of Lectures
I Law of Contract (1872): Nature of contract, Classification, Offer and acceptance, Capacity of parties to contract, free consent, Considerations, Agreement declared void. Performance of contract, Discharge of contract, Remedies for breach of contract.						
II Special Contract: 20 Contract of Indemnity, Contract of Guarantee Bailment contracts and Pledge, Contract of Agency			20			

III	Sale of Goods Act, 1930 ;Formation of contracts of sale, Goods	25
	and their classification, price, Conditions and warranties, Transfer	
	of property in goods, Performance of the contract of sales, Unpaid	
	seller and his rights, sale by auction, Hire purchase agreement	
	Consumer Protection Act, 2019: Important definitions, Consumer	
	Disputes Redressal Commission, Measures to Prevent Unfair Trade	
	Practices, Offences and Penalties.	
IV	Limited Liability Partnership Act, 2008:	20
	Formation and incorporation of LLP, Partners and their relations,	
	financial disclosures, conversion into LLP, Foreign LLP, Winding up and	
	dissolution.	
	Negotiable Instrument, Act 1881:	
	General Introduction, Parties to a Negotiable Instrument,	
	Negotiation and Presentment, Payment and Interest. Discharge	
	from Liability and Notice of Dishonour, Noting and Protesting,	
	Crossing of a cheque, Hundies, New Penal Provisions as to	
	dishonor of a Cheqe.	
	Competition Act, 2002: Objectives and basic concepts, Consumer,	
	goods, service, Prohibition of anti-competitive agreements,	
	Prohibition of Abuse of Dominant Position.	

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

Bose, D. C. (2008). Business Law. New Delhi: PHI Limited.

Chopra, R. K. (2015). Business Laws. New Delhi: Himalaya Publishing House.

Kuchal M.C. Business Law. Delhi: Vikas Publishing House. (English medium)

Kapoor N.D. Business Law.New Delhi: Sultan Chand & Sons. (English medium)

Vaishnav, J.K. Business Law. Agra. Sahitya Bhawan publication. (English medium)

Agrawal,R.C.; Business Regulatory Framework. Agra: SBPD Publishing House. (Hindi medium) Bulchandani, K.R.; Business Law. Mumbai: Himalaya Publishing House. (Both Hindi and English

medium)

Navlakha,R.L.; Business Law. Jaipur:Ramesh Book depot. (Both Hindi and English medium)

Gangele, A.K.; Business Regulatory Framework. Agra: Ram Prasad & Sons. (Hindi medium)

Gupta, O.P., Business Regulatory Framework. Agra: SBPD Publishing House.

		Part A: Introduct	1			
Progra	am: Diploma Course	Class: BBA.Semester III	Year: 2023	Sess	ion:2023-24	
1	Course Code	BBBAC-303				
2	Course Title	Business Communication (PAPER-IV)				
3	Course Type	DSC				
4	Pre-requisite(if any)	Pass in Certificate Course	in Commerce			
5	Objectives To understand the concept, process and importance of com				nmunication and	
		develop awareness regarding no				
		effective business communicati	on skills among t	he studen	ts.	
6	Course Learning	1.Develop communication skill	s and use of elect	ronic med	lia in business	
	Outcomes (CLO)	communication				
		2. Learn the way to overcome c		arriers		
		3. Practice modern forms of cor				
		4. Formulate job related commu				
	~ 4. ** 4. **	5. Attend interview and particip	ate in Group disc	cussion wi	th confidence	
7	Credit Value: 04	Theory: 04 Credit	. 20	14: D		
8	Total Marks:100	Term end exam:80,Internal Ass		Mın Pa	ssing Marks :40	
	T	Part B: Content of the				
	10	otal No. of Lecturer in per week:0	6			
Unit		Total Lectures:90			No. of Lectures	
I	Communication, Inte	Topics oduction Process and Importance	of Communicati	lon	20	
1	Types of Communication: Intr	20				
	Communication: Ling					
	Barriers, Cultural Barr					
	effects and advantages					
	Effective Communica			orpres or		
II		s of Communicating: Body Lang	guage, Kinesics,		20	
		nguage. Effective Listening: Prin		ve		
		cting listening exercises, Oral, W				
		s: Procedure; Preparing agenda; I				
	Conducting Seminars					
	Evaluating Oral Prese	ntation; Group Discussion; Draft	ing Speech.			
777	D • T // TY/•/	· N. 1.D. d. 11: 1 :		D .	25	
III		ing: Need, Functions and kinds, I	layout and types.	Report	25	
		ganization and techniques. lence: Essentials of effective busing	nass aarrasnand	naa		
		etter; Type of Business letter, En				
	Complaints and Circu	• •	quiry, Repry, On	исть,		
IV		fy the types of reports, define the	basic format of	a report	25	
- 1		port writing, write a report meeti		a report,	23	
		ne the process of writing a report				
		What is a Presentation - elements				
		tion - format of PPT. Resume bui				
		is - Mock interview sessions. Dra		,		
		b Application; Letters; Preparation				
	Analysis.					
Keyw	ords:					

Text Books, Reference Books, Other Resources

Suggested Readings:

- 1.Dr. P. K. Agrawal, Dr. A.K. Mishra; Business Communication; Sahitya Bhawan Publication; Agra (Hindi medium)
- 2. Balasubramanyam: Business Communication; Vikas Publishing House, Delhi. (English medium)
- 3. Dr. Vinod Mishra: Business Communication; Sahitya Bhawan Publication; Agra. (Hindi medium)
- 4. Kaul: Effective Business Communication; Prentice Hall, New Delhi. (English medium)
- 5. Patri VR: Essentials of Communication; Greenspan Publications, New Delhi. (English medium)
- 6. Senguin J: Business Communication; The Real World and Your Career, Allied Publishers, New Delhi. (English medium)
- 7. Dr. Mishra, Shukla & Patel; Business Communication; SBPD Publishing House, Agra. (Both Hindi and English medium)

		Part A: Introduction			
Progra	m: Diploma Course	Class: BBA.Semester III Year: 2023 Sessi	ion:2023-24		
1	Course Code	BBBDE-301(a)			
2	Course Title HUMAN RESOURCE MANAGEMENT (PAPER-V)				
3	Course Type DSE				
4	Pre-requisite (ifany)	Pass in Certificate Course in Commerce			
5	Objectives	To acquaint learners with the techniques and principles to resources of an organisation	manage human		
6	Course Learning Outcomes (CLO) After the completion of the course, the learners will be able to: 1 Develop necessary skills to prepare an HR policy to enable the employees attain work life balance; 2 a. Prepare a Human Resource Plan in an organisation; b. Prepare a report on job analysis; c. Organize an induction programme in an organisation; 3 Analyse the applicability and use of different kinds of training and development strategies in real life scenarios; 4 a. Organize counselling sessions for employees in an organisation; b. Design incentive schemes for different job roles in an organisation; 5 Create HR policies related to grievance redressal, employee health, safety,				
7	Credit Value: 04	welfare, and their social security in an organisation Theory: 04 Credit			
8	Total Marks:100		ssing Marks :40		
0	Total Walks. 100	Part B: Content of the Course	ssing marks .40		
	Т	Tart B. Content of the Course Total No. of Lecturer in per week:06			
	1	Total Lectures:90			
Unit		Topics	No. ofLectures		
Ι	Concept and function policies; Evolution of management - Work	an Resource Management ns; Role, status and competencies of HR manager; HR of HRM; Emerging challenges of human resource force diversity, empowerment, downsizing, VRS, work life	20		
II	balance. Acquisition of Human Resource Human resource planning- Quantitative and qualitative dimensions; Job analysis – Job description and job specification; Recruitment – concept and sources; Selection – concept and process; Test and interview; Placement,				
III	induction and socials Training and Devel		25		
-111	Concept and importance; Role specific and competency based training; Training and development methods – Apprenticeship, understudy, job rotation, vestibule training, case study, role playing, sensitivity training, In-basket, management games, conferences and seminars, coaching and mentoring, management development programs; Training process outsourcing				
IV	Performance Appra Performance apprais management; Metho counseling; Job char Compensation - Con Individual, group an	aisal and Compensation Management cal- Nature, objectives and process; Performance cds of performance appraisal; Potential appraisal; Employee nges - Transfers and promotions. Incept and policies, Base and supplementary compensation; d organisation incentive plans; Fringe benefits; compensation; Employee stock option; Pay band	25		

compensation system; Job evaluation.

Maintenance of employees and Emerging Horizons of HRM Employee health and safety; Employee welfare; Social security (excluding legal provisions); Employer-employee relations; Grievance handling and redressal; Industrial disputes.

Keywords:

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

Text Books:

Mondy, A. W., & Noe, R. M. (1999). Human Resource Management. London: Pearson.

Decenzo, D. A., & Robbins, S. P. (2009). Fundamentals of Human Resource Management. New Jersey: Wiley.

Dessler, G., & Varkkey, B. (2011). Human Resource Management. New Delhi: Pearson Education.

Chhabra, T. N. (2004). Human Resource Management. Delhi: Dhanpat Rai & Co..

Aswathappa, K. (2007). Human Resource Management. New Delhi: Tata McGraw-Hill.

French, W. L. (1994). Human Resource Management. Boston: Haughten Miffin.

Gupta, C. B. (2018). Human Resource Management. Delhi: Sultan Chand & Sons.

Rao, V. S. P. (2002). Human Resource Management: Text and Cases. Delhi: Excel Books

		Part A: Introduction				
Prograi	m: Diploma Course	Class: BBA.Semester III Year: 2023 Sessi	on:2023-24			
1	Course Code	BBBDE-301(b)				
2	Course Title CORPORATE LAW (PAPER-V)					
3	Course Type	DSE				
4	Pre-requisite (ifany)	Pass in Certificate Course in Commerce				
5	Objectives	The course aims to impart the learner's working know provisions of the Companies Act, 2013.	ledge of the			
6	Course Learning	After completion of the course, learners will be able t				
Ü	Outcomes (CLO)	1. Explain relevant definitions and provisions relating prospectus and allotment of shares;				
		2. Synthesize company processes, meetings, and decis	sions:			
		3. Determine the role of Board of directors and their le				
		4. State regulatory aspects involved in Oppression, M				
		corporate restructuring and Winding Up and to study	_			
		of Adjudicating Authority i.e. NCLT and NCLAT and	_			
7	Credit Value: 04	Theory: 04 Credit	# 100 po (
8	Total Marks:100		ssing Marks :40			
		Part B: Content of the Course	<u>g</u>			
	Т	otal No. of Lecturer in per week:06				
		Total Lectures:90				
Unit		Topics	No. ofLectures			
I	Preliminary to Comp	panies Act, 2013 Important definitions: Prospectus and	20			
	Share Capital, Allotn	nent of securities, Private Placement, share capital, basic				
	requirements, altera	ation of share capital, Sweat Equity, Bonus issue, issue of				
	shares at premium a	and discount, Further issue of shares, buy-back of shares.				
II	Management and A	dministration Board Meetings, Annual General Meeting,	20			
	Extra Ordinary Gene	ral Meeting, Requisites of a valid meeting, Convening of				
	Meetings, Minutes a	and Resolutions; Postal ballot; voting through electronic				
	matters					
III	Directors and their	Powers Board of directors, appointment and qualifications	25			
	of directors; Directo	r Identification Number (DIN); Disqualifications, Removal				
	of directors; Legal po	ositions, Powers, Duties and responsibilities; Additional				
	Director, Alternate [Director, Nominee Director, Director appointed by casual				
	Vacancy, Key Manag	gerial Personnel, Managing Director, Manager and Whole				
	Time Director					
IV	Oppression, Misma	nagement, Corporate Restructuring, and Winding Up	25			
	Oppression, Mismar	nagement, Rights to apply, Powers of Tribunal, Provisions				
	related to Comprom	ises, Arrangement and Amalgamations, Concept and				
	Bankruptcy Code, 20	016.				
	National Company I	aw Tribunal and Appellate Tribunal Definitions;				
	Constitution of National Company Law Tribunal; Constitution of Appellate					
	Tribunal; Appeal from	m orders of Tribunal; Power to punish for contempt.				
Keywo	ords:					
		Part C - Learning Resource				
		Text Books, Reference Books, Other Resources				

Suggested Readings:

- 1. Chadha R., & Chadha, S. (2018). Company Laws. Delhi: Scholar Tech Press.
- 2. Hicks, A., & Goo, S. H. (2017). Cases and Material on Company Law. Oxford: Oxford University Press. 3. Kuchhal, M. C., & Kuchhal, A. (2020). Corporate Laws. New Delhi: Shree Mahavir Book Depot.
- 4. Kumar, A. (2019). Corporate Laws. New Delhi: Taxmann Publication.
- 5. Sharma, J. P. (2018). An Easy Approach to Corporate Laws. New Delhi: Ane Books Pvt. Ltd.

		Part A: Introduction				
Progra	m: Diploma Course	Class: BBA.Semester III	Year: 2023	Sessi	on:2023-24	
1	Course Code	BBBDE-301(c)		1		
2	Course Title	···				
3	Course Type	DSE				
4	Pre-requisite (ifany)	Pass in Certificate Course in Con	mmerce			
5	Objectives	The course aims to acquaint the lead of economic systems, role and impactivities on economic system like growth, and business cycles	plications of	macro-	economic	
6	Course Learning Outcomes (CLO)	After completion of the course, learners will be able to: 1. Explain the basic concepts related to national income, employment, savings, investments monetary theory, savings, and investment function. 2. Measure National Income and examine the problems related to measurement of national income in context to India. 3. Evaluate the role of consumption, saving and investment in an economy. 4. Evaluate the impact of various economic phenomena like inflation and deflation. 5. Explain concepts like business cycle, multiplier, accelerator and demonetization.				
7	Credit Value: 04	Theory: 04 Credit				
8	Total Marks:100	Term end exam:80,Internal assesseme	ent:20	Min Pa	ssing Marks :40	
	1	Part B: Content of the Cour	se			
	Т	otal No. of Lecturer in per week:06 Total Lectures:90				
Unit		Topics			No. ofLectures	
I	Macroeconomics and National Income Na Concepts GDP, NNP,	f Macro Economics Basic concepts, Dis	ince; Differen	t stant	20	
II	Macro-Economic theory Classical theory of Output and Employment Say's Law of Market, Keyne's criticism of Classical theory, Principle of Effective Demand: Aggregate Demand and Aggregate Supply, Consumption function, Attributes of consumption function, Propensity to consume, Significance of consumption function					
Ш	function Concept of multiplier theory, Le Acceleration principl	ent Concept of savings, Determinants of multiplier, Functioning of multiplier, As akages and shortcomings of multiplier e, Investment –Investment function, do ment, effect of tax, determinants of re ntory investment,	ssumption of theory, eterminants	_	25	

ĺ	IV	Business Cycle and Value of Money Business cycle: Concept, phases, causes	25
		and remedies; Inflation: concept, types, determinants, remedial measures;	
		Recessionary trends, its effect on different sectors of economy and remedial	
		measures; Reflation Concept, characteristics, measures and implications.	
		Value of Money: Concept, theories- Quantity Theory of Money (Fisher's	
		Transactions approach), Cambridge equation, Keynesian theory of demand for	
		money,. Demonetization- concept and its implications on Economic	
		Development, Monetary Policy, Fiscal Policy, IS-LM functions.	

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

- 1.Chaturvedi, D. D., & Gupta, S. L. (2010). Economics Theory & Applications. New Delhi: International Book House Pvt. Ltd.
- 2.Cohn, S. M. (2015). Reintroducing Macro Economics: A Critical Approach. Abingdon: Routledge.
- 3, Dwivedi, D. N. (2019). Macro Economics. Chennai: Mc G raw Hill Education.
- 4. Mithani, D. M. (2019). Macro Economics. Mumbai: Himalaya Publishing House Pvt. Ltd.
- 5. Muniraju, M., & Podder, K. (2014). Macro Economics for Business Decisions. Mumbai: Himalaya Publishing House Pvt. Ltd.
- 6. Jhingan, M. L. (2019). Macro Economics Theory. Delhi: Vrinda Publications Pvt. Ltd.
- 7. Samuelson, P. A., & Nordhaus, W. D. (2015). Macro Economics. New York: McGraw Hill Education. Relevant study material from ICAI Website: https://www.icai.org/ Note: Learners are advised to use latest edition of text books.

		Part A: Introduction		
Progra	m: Diploma Course	Class: BBA.Semester IV	Year: 2023	Session:2023-24
1	Course Code	BBBAC-401		
2	Course Title	COST ACCOUNTING	(PAPER-II)	
3	Course Type	DSC		
4	Pre-requisite (ifany)	Pass in Certificate Course in Commerce		
5	Objectives	The course aims to develop understanding among learners about contemporary cost concept and rational approach towards cost systems and cost ascertainment. The course also aims to provide knowledge about various methods of cost determination under specific situations and to acquire the ability to use information determined through cost accounting for decision making purpose.		
6				
7	Credit Value: 04	Theory: 04 Credit		
8	Total Marks:100	Term end exam:80,Internal Asse	ssement:20 M	lin Passing Marks :40
		Part B: Content of the Co	ourse	-
	Tot	tal No. of Lecturer in per week:06		
		Total Lectures:90		
Unit		Topics	. ~	No. of Lectures
I	Purpose and Classific Installation of costing Elements of Costs, Cl Accounting for Mate	itions, Nature and scope of cost acceptation of Cost Accounting; Method system; Concept of cost audit Base assification of Costs. Perial: Material Control; Concept are eatment of material losses. Valuation	Is and techniques ic Cost concepts and techniques; Pr	ricing
II	Idle time and overtim Accounting of Overl Overheads Allocation Machine Hour Rate,	our: Labour cost control procedure e; Methods of wage payment - tim neads: Meaning and Classification n, Apportionment and Absorption	e and piece rates of Overheads,	
III		ation of Cost Sheet for manufacturi eaning, features and types of contra ract costing		
IV	Cost ascertainmen Process costing: M	t: eaning and application of proce cost in process cost (excluding i	_	hods 20

Operating costing; Meaning and scope of operating costing, Factors in ascertaining operating cost, Ascertainment of operating cost of Transport ,Hospital, Hotel and any other contemporary service.

Keywords:

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

Text Books: Suggested Readings:

- 1. Banarjee, B. (2014). Cost Accounting Theory and Practice. New Delhi: PHI Learning Pvt. Ltd.
- 2. Kishor, R. M. (2019). Taxman's Cost Accounting. New Delhi: Taxmann Publication Pvt. Ltd.
- 3. Lal, J., & Srivastava, S. (2013). Cost Accounting. New Delhi: McGraw Hill Publishing Co.
- 4. Mowen, M. M., & Hansen, D. R. (2005). Cost Management. Stanford: Thomson.
- 5. Maheshwari S.N. Advance Problem And Solution In Cost Accounting S.Chand
- 6. Tulsian P.C. Practical Costing Vikas Publishers.
- 7. Arora, M.N. Cost And Management Accounting Himalya Pub.
- 8. Monash Dutta Cost Accounting Pearson Education Pvt. Ltd.
- 9. Agrawal Dr Mahesh Cost Accounting Ramprasad & Sons
- 10 Dr Sanjay Mehta / Pro. Mukesh Bramhabhdatta Cost Accounting Devi Ahilya Prakashan.
- 11 Dr. S.P Gupta And Dr. K.L Gupta Cost Accounting, Sahitya Bhawan Publication
- 12. Jain S.P and Narang K.L, Cost accounting, Kalyani Publication, New Delhi.
- 13. M. L. Agrawal, Cost Accounting, Sathiya Bhawan, Agra.

		Part A: Introduction		
Progra	m: Diploma Course	Class: BBA. Semester IV	Year: 2023	Session:2023-24
1	Course Code	BBBAC-402	1	
2	Course Title	Organisational Behavio	our(PAPER-III)	
3	Course Type	DSC		
4	Pre-requisite (ifany)	Pass in Certificate Course in	Commerce	
5	Objectives	The course aims to develop a theoretical understanding among learners about the structure and behaviour of organisation as it develops over time. The course will also make them capable of realizing the competitiveness for firms		
6	Course Learning Outcomes (CLO)	After completion of the course, learners will be able to: 1. Differentiate between various types of personality using standard tools; 2. Appreciate the applicability of decision making process in real life situations and use TA and Johari Window; 3. Have knowledge to understand the level of motivation in employees; 4. Describe characteristics of a leader; 5. Learn how to build a supportive organisational culture.		
7	Credit Value: 04	Theory: 04 Credit	<u> </u>	
8	Total Marks:100	Term end exam:80,Internal Asses	ssement:20 Mi	in Passing Marks :40
		Part B: Content of the Co		
	Tot	al No. of Lecturer in per week:06		
		Total Lectures:90		
Unit		Topics		No. ofLectures
I	concepts, determina Contributing discipl Personality- Type A influencing personal values: Terminal values: Terminal values: attitude, job related and reinforcement.	dividual Behaviour Organisation onts, challenges and opportunities ines of OB. Organisational Behaviour Be	s of OB. aviour Models. bes, Factors ept and types of mponents of earning theories ept, Perceptual	
II	process, Individual ve	Communication Concept and natu rsus group decision making. Comm nal Analysis (TA), Johari Window		sking 20
III	Motivation Meaning a Valence Expectancy t	and Importance, Equity theory of Neory, Ken Thomas' Intrinsic Motiv f Motivation. Motivation and orga	ation theory,	m's 25
IV		ational Behavior Organisational Cu nants of organisational culture. Org		

Importance, Managing Change. Individual and organisational factors to stress; Prevention and Management of stress.

Keywords:

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

- 1. Chhabra, T. N. (2017). Management Process & Organizational Behaviour. Delhi: Sun India Publications. 2. Greenberg, J., & Baron, R. A. (1996). Organizational Behaviour. New Jersey: Prentice Hall.
- 3. Luthans, F. (2010). Organizational Behaviour. New York: McGraw Hill Education.
- 4. Robbins, S. P., & Judge, T. A. (2015). Organizational Behaviour. New Delhi: London: Pearson Education.
- 5. Singh, A. K., & Singh, B. P. (2007). Organizational Behaviour. New Delhi: Excel Books Pvt. Ltd. Dr 6.S.S.Khanka, Organisational Behaviour, S. Chand & Co, New Delhi, 2008
- 7. Sanghi Seema, Organisational Behaviour, Pearson, 2011
- 8.G.S.Sudha ,Management concepts and organizational behavior RBD Publications, Jaipur Note: Latest edition of the textbooks should be used.

			Part A: Introduction			
Progra		oloma Course	Class: BBA.Semester IV Year: 2023	Session:20	23-24	
1	Cour	se Code	BBBAC-403(PAPER-IV)			
2	2 Course Title		Management Information System			
3	3 Course Type		DSC			
4 Pre-requisite			Pass in Certificate Course in Commerce			
	(ifan	y)				
5	Objectives		The main objective of this course is to understand the N			
			Information System, its characteristics and its use. It pro			
			decision making on Planning, Initiating, organizing and			
			of the subsystems of the firm and to provide a synergist	ic organizat	tion in the	
	Cour	na Laamina	process.	1	-4::	
6		rse Learning omes (CLO)	1. To facilitates the decisions-making process by furnish proper time frame.	ning inform	ation in the	
	Outc	onics (CLO)	2. Design, implement and evaluate a computing-based	solution to r	neet a given se	
			of computing requirements in the context of the program			
			3. Compare the processes of developing and Implement			
			Information Systems.	8		
			4. Apply the understanding of how various Information	Systems we	ork together to	
			accomplish the information objectives of an organization	on.		
7		it Value: 04	Theory: 03Credit,Practical:01			
8	Tota	l Marks:100	Term end exam:60,Internal assessment; 15	Min Passi		
			Practical:25	Theory30	Practical:10	
			Part B: Content of the Course			
			Total No. of Lecturer in per week:04 Total Lectures:60			
Uı	Unit		Topics		No. of	
	I Information		A		Lectures	
]			Systems: Concept & Technologies, Role of information		15	
			usiness. Influence of Information Systems in Transformi			
			Global E Businesses and Collaborations, Strategic roles of			
			Systems. Behavioral, Technical and Socio-technical appr			
			usiness Processes through Information Systems. Types o			
			Systems. TPS, MIS, DSS and EIS. Organizing the Inform			
Ť	I	*	tion in Business. Ethical and Social issues of Information nation Systems to Achieve Competitive Advantage: P		15	
1	1	_	Forces Model and The Business Value Chain	orter s	13	
		•	ning Information Systems with Business. Decision Makin	o and		
			Systems: Types of Decisions and the Decision-Making P			
			ue of Improved Decision Making, Decision Support for	,		
		Operational, Middle and Senior Management. Concepts of Database and				
	Database Management System.					
	Characteris		tics and Structure of Management Information System	ns:		
			MIS, system, sub-system, integrated system,			
			of Business. MIS Planning and Development: Introducti			
			g and Development phases, Development of MIS, System	n		
T	гт		MIS, Approaches of MIS Design.	anaicla1	15	
I	Ц		information Systems: Marketing, Human Resource, Final Information Systems, Cross Functional Information Systems		15	
		_	Information Systems. Cross Functional Information Systems, Supply Chain Management Systems, Customer	1118,		
		Emerprise Sy	ystems. Supply Chain Management Systems. Customer			

	Relationship Management Systems. Business Value of Enterprise applications	
	and challenges in Implementing	
IV	Implementing Information Systems as Planned Organizational	15
	Change: Business Process Reengineering. Systems Analysis and	
	Systems Design.	
	Modeling and Designing Systems: Structured and Object- Oriented	
	Methodologies, Traditional Systems Life Cycle, Prototyping, End-User	
	Development, Application Software Packages and Outsourcing. Implementing	
	Information Systems. Introduction to Change Management.	
	Data Processing : Introduction to Data and Information: Distinction	
	between Data and Information, Importance of Data and Information,	
	Classification of Data, Classification of Information, Data Lifecycle	
	(Chart), Data Collection Methods- Primary and secondary data collection	
	methods.	
Practical	Based on the syllabus of all the four units	30
&		
Viva-voce		
Kaywords.		

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

Text Books: 1. Robert G. Murdic Joel E, Ross, James R. Clagget, Information Systems for Modern Management, PHI, New Delhi.

- 2.Gordon B. Davis, M.H. Olson, Management Information, System, Prentice Hall, New Jersey.
- 3. Jerome Kanter, Management Oriented Management Information Systems, PHI, New Delhi

		Part A: Introduction	
Progra	ım: Diploma Course	Class: BBASemester IV Year: 2023 Sess	ion:2023-24
1	Course Code	BBADE-401(a)	
2	Course Title	Marketing Management (PAPER-V)	
3	Course Type	DSE	
4	Pre-requisite (ifany)	Pass in Certificate Course in Commerce	
5	Objectives	The course aims to equip the learners with the basic k concepts, principles, tools, and techniques of marketi knowledge about various developments in the market	ng and to provide
6	Course Learning Outcomes (CLO)	After completion of the course, learners will be able to 1. Develop an understanding of basic concepts of marketing philosophies and environmental conditions marketing decisions of a firm; 2. Explain the dynamics of consumer behaviour and postection through STP stages; 3. Analyze the process of value creation through marketing product development; 4. Analyze the process of value creation through marketing product pricing and its distribution; 5. Analyze the process of value creation through marketing product promotion and also to equip them whowledge of various developments in marketing are govern marketing decisions of a firm.	erketing, s affecting process of market keting decisions keting decisions with the
7	Credit Value: 04	Theory: 04Credit	
8	Total Marks: 100		sing Marks :40
		Part B: Content of the Course	
	Т	Total No. of Lecturer in per week:06 Total Lectures:90	
Unit		Topics	No. of Lectures
I	concepts of market Meaning and distin Environment: Need environmental factor customers, competi	eting:Meaning, Nature, Scope and Importance; Core ing; Marketing Philosophies; Services Marketing: active characteristics; Marketing Mix. Marketing of for studying marketing environment; Micro cors-company, suppliers, marketing intermediaries, ators, publics; Macro environmental factors—omic, natural, technological, politico-legal and socio-	20
II	Understanding Const Consumer Behaviour Consumer buying de decisions. Market Se Segmentation- Level Targeting- concept a	umer Behaviour and Market Selection: r: Need for studying consumer behaviour; Types; Stages in ecision process; Factors influencing consumer buying election: Choosing market value through STP. Market is and bases of segmenting consumer markets. Market indicate criteria. Product Positioning – concept and bases; on- concept and bases.	20
III	Marketing Mix Decis		25
	_	oncept and classification; Levels of Product. Designing	

		value- Product-mix dimensions, strategies and types; Branding- functions,	
		strategies, types and qualities of good brand name; Packaging and Labelling-	
		functions, types and ethical aspects; Product support services. New Product	
		Development: Product life cycle – concept and marketing strategies; New	
		product development- concept and process.	
		Marketing Mix Decisions - Pricing and Distribution Pricing Decisions:	
		Objectives; Factors affecting the price of a product; Pricing methods; Pricing	
		strategies; Ethical issues in pricing decisions.	
	IV	Promotion Decisions and Developments in Marketing Promotion Decisions:	25
		Communication process; Importance of Promotion. Communicating value-	
		Decision about Promotion mix tools including advertising, personal selling,	
		sales promotion, public relations, publicity and direct marketing; Factors	
		influencing promotion mix; Integrated Marketing Communication approach.	
		Developments in Marketing: Relationship Marketing- concept and dimensions.	
		Sustainable Marketing- concept and issues. Rural marketing- characteristics,	
		drivers of growth in rural marketing, rural marketing mix. Social marketing-	
		concept, tools and issues. Digital marketing- concepts, tools, and issues.	
İ	Kevwo	rds:	

Text Books, Reference Books, Other Resources

Suggested Readings:

- 1. Etzel, M. J., Walker, B. J., Stanton, W. J., & Pandit, A. (2010). Marketing. New York: McGraw Hill.
- 2. Grewal, D., & Levy, M. (2017). Marketing. New York: McGraw Hill Education.
- 3. Kotler, P., Armstrong, G., & Agnihotri, P. (2018). Principles of Marketing. London: Pearson Education.
- 4. Kotler, P., Keller, K. L., Koshy, A., & Jha, M. (2013). Principles of Marketing: A South Asian Perspective. London: Pearson Education.
- 5. Mahajan, J. P., & Mahajan, A. (2014). Principles of Marketing. Delhi: Vikas Publications.
- 6. Saxena, R. (2006). Marketing Management. Delhi: Tata McGraw Hill Education.
- 7. Sharma, K., & Aggarwal, S. (2018). Principles of Marketing. Delhi: Taxmann Publication.

		Part A: Introduction			
_	m: Diploma	Class: BBA.Semester IV	Year: 2023	Sessi	on:2023-24
Course 1	Course Code	BBBDE-401(b)			
2	Course Title	Business Ethics and Corporate Social F	?esponsibility	(PAPF)	R-V)
2	Course Title	Business Etilies and Corporate Social P	cesponsionity	(IIIIL)	K-V)
3	Course Type	DSE			
4	Pre-requisite	Pass in Certificate Course in Comme	erce		
5	(ifany)	The course sime to develop in learning		in ~ of 41	an annual of
3	Objectives	The course aims to develop in learners a Business Ethics & Human Values and it			
		making using sustainable business pract	* *	III Ousiii	iess decision
6	Course	After completion of this course, learners		to:	
	Learning	1. Design Code of Ethics for an organism			
	Outcomes	2. Discuss Ethical Performance of an or	ganisation;		
	(CLO)	3. Describe and distinguish between var	rious types of	values;	
		4. Discuss issues related to whistle blow	ving and other	r moral i	ssues;
		5. Measure the level of participation of	select compai	nies/orga	nisations related
		to Social Responsibility.			
7	Credit	Theory: 04 Credit			
0	Value: 04	T 1 00 I 1 1	20	M. D	. 34 1 40
8	Total Marks:100	Term end exam:80,Internal assessement:2	20	Min Pa	ssing Marks :40
	Marks.100	Part B: Content of the Cou	ırse		
		Total No. of Lecturer in per week:06			
	_	Total Lectures:90			
Unit		Topics			No. ofLectures
I	Introduction				20
		Business Ethics: Meaning, Importance; Business Ethics in Different Organisational contexts; Sustainability: A Goal for Business Ethics;			
	Approaches and Practices of Business Ethics; Ethical Decision Making and Decision-Making Process, Relevance of Ethics and Values in Business;				
		es; Ethical Behaviour of Manager. Ethical		,,,,	
		descriptive ethical theories.			
II		cs Management			20
	Management p	process and ethics, Ethos of Vedanta in m	anagement,		
		s an organisational value, Business Ethics			
		agencies in ensuring ethics in corporatio			
		viour; Managing stakeholder relations; A	•	cal	
III	Moral Issues	Organizing for Business Ethics Managem	lent		25
111		f moral issues in different functional area	s of husiness		23
	-	and marketing). Whistle blowing; Market			
	advertising: Manipulation and coercion, Allocation of moral responsibility				
	_	Trade secrets, Corporate disclosure, Inside	-	•	
		pportunity, Affirmative action, Preferenti	al hiring;		
	Consumerism;	Environmental protection.			

IV	Corporate Social Responsibility (CSR)	25
	Concept of CSR, Corporate Philanthropy, Strategic Planning and Corporate	
	Social Responsibility; Relationship of CSR with Corporate Sustainability;	
	CSR and Business Ethics, CSR and Corporate Governance; CSR	
	provisions under the Companies Act 2013; CSR Committee; CSR Models,	
	Codes, and Standards on CSR. ISO 26000 Social Responsibility-	
	definition, principles, scope, benefits, certification	

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

- **1.** Banerjee, S. B. (2007). *Corporate Social Responsibility: The Good, The Bad and The Ugly*. Cheltenham: Edward Elgar Publishing.
- 2. Kumar, S. (2010). Corporate Governance. Oxford, England: Oxford University Press.
- 3. Monks, R. A. G., & Minow, N. (2011). Corporate Governance, New Jersey: John Wiley and Sons.
- 4. Sherlekar, S. A. (2009). Ethics in Management. New Delhi: Himalaya Publishing House.
- 5. Vveinhardt, J., & Gulbovaite, E. (2015). Expert evaluation of diagnostic instrument for personal and organizational value congruence. Journal of Business Ethics, 136(3), 481–501.
- 6. Werther, W. B., & Chandler, D. B. (2011). *Strategic corporate social responsibility*. California: Sage Publications Inc.

Note: Learners are advised to use latest edition of text books.

		Part A: Introduction		
Progra	ım: Diploma Course	Class: BBA.Semester IV Year: 2023 Ses	sion:2023-24	
1	Course Code	BBBDE-401(c)		
2	2 Course Title INDIAN ECONOMY (PAPER-V)			
3				
4	Pre-requisite (ifany)	Pass in Certificate Course in Commerce		
5	Objectives The course aims to provide an understanding of constituent sectors that define the Indian Economy and enable learners to examine the role and contribution of different sections of the economy in economic development of India. The course also aims to enable the learners to examine the role and impact of planning process on economic development of India.			
6				
7	Credit Value: 04	Theory: 04 Credit		
8	Total Marks:100	Term end exam:80,Internal assessement:20 Min P	assing Marks :40	
	Part B: Content of the Course			
	Т	otal No. of Lecturer in per week:06		
Unit		Total Lectures:90	No. ofLectures	
I	Over iou of Indian	Topics	20	
1	Role of public and proof public sector; dis-	Economy: Indian Economy: Major features and problems. rivate sector in Indian Economy; Functions and problems investment; Privatization –its importance in Indian ion, Liberalization, and its impact on Indian Economy.	20	
П				
III	salient features and management, water production and prod Government policy Finance: institutiona	rends and problems Agriculture in Indian Economy: importance, cropping pattern, crop insurance, water harvesting and irrigation related issues. Agricultural luctivity, Green, white, blue and yellow revolution. and initiatives: Agricultural Finance: Rural Credit; Rural I and non-institutional finance, Role of Regional Rural nce institutions. Loan schemes. Agricultural Marketing:	25	

	Regulated and unregulated markets, Warehousing, Role of Food Corporation of India (FCI), Export of agricultural products and agro based industries. Minimum Supports Price (MSP).	
IV	Industrial Economy: Industrial Scenario in India, Features and Problems of Industrial Development in India, Core industries and their role in Indian economy, Industrial policies and statements and their impact on industrial development, Industrial Finance, Liberalization and Indian industries., Role of WTO in Service Sector, Contribution of Service Sector to India's GDP. Planning Process in India: Trends and Features Planning process and features of Economic planning in India, planning commission and NITI Aayog, Budgeting in India	25
17.0		

Part C - Learning Resource

Text Books, Reference Books, Other Resources

Suggested Readings:

Text Books:

- 1. Acharya, S., & Mohan, R. (2010). India's Economy: Performance and Challenges. New Delhi: OUP India.
- 2.Datt, G., & Sundharam, A. (2017). Indian Economy. New Delhi: Sultan Chand Publishing.
- 3. Puri, V. K., & Mishra, S. K. (2018). Indian Economy. Mumbai: Himalaya Publishing House.

Note: Learners are advised to use latest edition of text books.